

# Notice to District of Columbia Policyholders

The member companies of the Utica National Insurance Group understand you may be facing financial difficulties due to COVID-19 and we stand ready to help you during this time. We've implemented some changes in order to accommodate your financial needs.

The changes include the following:

- We will not terminate your insurance policy for non-payment of the premium and will be offering a grace period with the ability to repay any unpaid premiums in installments over a period of 12 months beginning one month after the end of the Public Health Emergency.
- We will be waiving installment, late payment or reinstatement fees.
- Late payments during the grace period will not be considered in any future premium calculations (i.e., applicable late payments will not result in higher rates).
- We will be issuing a one-time payment benefit of 15% of the policyholders' monthly auto policy premium for April and May 2020.
- If you are a General Liability or Commercial Auto policyholder, hired and non-owned coverage is available if your business is now making deliveries of food, medicine or medical supplies as a result of the COVID-19 pandemic. Please contact your independent agent.

Please call our Customer Service Team at 800-598-8422 to make alternative payment arrangements. To make a premium payment online, visit our Customer Care Center at [uticanational.com/customer-care](https://www.uticanational.com/customer-care).

Thank you for your business! Be well!

The Member Companies of the Utica National Insurance Group