

The Benefits of **Uti-CARE...**

- Effectively gets your injured employees back to work while controlling Workers Compensation costs.
- Saves you time by freeing you from the burden of completing and filing multiple-state accident reports.
- Expedites referrals for prompt specialty care by flagging serious injury cases.
- Helps you demonstrate concern for your employees' welfare.
- Helps your employees return to work more quickly, saving significant dollars on medical and indemnity costs, as well as preventing lost productivity.
- Finds the right medical providers and best specialized medical care using highly experienced nurse case managers.
- Uses a network of qualified, fully credentialed medical providers in states where Preferred Provider Organizations (PPOs) are authorized.

Effectively Get Injured Employees Back to Work While Controlling Workers Compensation Costs





Following a workplace injury, quality medical care can put your employees back on the job more quickly, providing your company with significant savings. That's why we offer our Workers Compensation policyholders the added services of Uti-CARE – a program designed to help you manage your Workers Compensation cases while controlling your costs.

Uti-CARE provides the combined benefits of our Medical Case Management and Cost Containment programs.

MEDICAL CASE MANAGEMENT PROGRAM

First Notice of Loss Call Center

File a report 24/7/365 by phone toll-free at 1-800-216-1420 or online at www.uticanational.com/uticare.



Technological Intervention

Utica National partners with GENEX, a leading Workers Compensation case management company, to provide an automated claim referral process. This helps identify claims that will benefit most from case management services – and determines the right level of services needed to maximize return-to-work potential and to reduce overall claim costs.

Nurse Case Management Program

Our automated claim referral system identifies claims that will benefit most from our Nurse Case Management Program, where a team of nurses focuses on your employee's treatment and recovery to enable a safe and early return to work.

Find a Provider

Participating doctors offer preferred provider discounts, highlighting the best medical and return-to-work outcomes.

To find a doctor participating in Utica National's state-specific managed-care offerings, visit the online network directory at www.GENEXservices.com.

(Employees should select "Find a Provider." Both the User ID and Password are "Utica.")



COST CONTAINMENT PROGRAM

When used together, the valuable resources listed below will help you control your Workers Compensation costs and save you money.

Medical Bill Review program

All Workers Compensation-related medical bills are reviewed for compliance with state fee schedules or repriced to the usual and customary rate within the jurisdiction where the medical service took place.

Preferred Provider Organization (PPO)

The bill-review process provides additional cost savings opportunities by using several national PPO networks. Medical bills are repriced following state guidelines and then are electronically forwarded to Utica National's PPO partners for savings beyond those generated by the straight bill-review procedure.

Diagnostic Network

We work with a national vendor to provide discounted diagnostic testing to its Workers Compensation claimants. The network contains more than 4,800 radiology and electrodiagnostic testing sites, offering discounted rates for MRIs, CT-Scans and X-rays.

Discount Pharmacy program

Our pharmacy program offers discounted savings for all Workers Compensation-related prescriptions at more than 73,000 national, regional, and independent pharmacies.

