

# Benefit Your Agency with Our Online Customer Care Center and Errors & Omissions Risk Management Resources



Policyholders can benefit from an easy and convenient online experience — because our Customer Care Center is equipped with great features including 24/7/365 availability to help with the following:

We KNOW  
for Insurance Agents



- Paying bills
- Viewing policy documents
- Signing up for recurring payments
- Reporting and tracking claims

... and more – including accessing valuable risk management tools and information.

We offer these online resources at no additional cost to policyholders:

**AGENCY SELF-ASSESSMENT** – Confidentially compare your agency's processes against industry best practices and receive solutions on areas for improvement. [LEARN MORE >>](#)

**LOSS CONTROL ARTICLES AND E&O TIPS** – Get timely information on relevant topics to help you avoid E&O exposures.

**LESSONS LEARNED** – Benefit from real claims examples, plus insights on what you should and shouldn't do to reduce the likelihood of an E&O claim.

**CYBERSURANCE** – For our Cybersurance policyholders, you have access to a wealth of information and tools in our Cyber Risk portal powered by CyberScout. [LEARN MORE >>](#)

**ONLINE COURSES AND STREAMING VIDEOS THROUGH ZYWAVE** – E&O policyholders get access at no additional cost. View the Zywave [COURSE CATALOG >>](#) and [FLYER >>](#)

**EMERGENCY PREPAREDNESS TOOLKIT** – A disaster can strike at any time. Prepare your agency before one happens using our toolkit as a guide.

[SIGN IN TO CUSTOMER CARE →](#)

[HOW TO SIGN UP FOR CUSTOMER CARE ?](#)

**QUESTIONS?** Contact your state Agents' Association or your Underwriter at 800-598-8422.