

# Your Agents' Errors and Omissions Claims Team



**An E&O claim can be stressful. For over five decades, the Utica National companies' Agents' E&O Claims Team has been committed to providing outstanding service to help reduce your stress.** You can trust our E&O Claims Team to understand your business and provide the necessary support and guidance that you and your agency need. With our experience defending insurance agents against E&O claims, Utica National's resources, knowledge, and commitment are best in class!

**Experience** – Our seasoned Claims professionals and attorneys have an average of over 15 years of E&O claim-handling experience. You can rely on our Claims Team to appropriately guide you through the claims process and support your agency throughout your E&O claim. We've acquired a tremendous amount of knowledge in agents' liability over the years and chances are when you come to us with a situation, we've seen it before and can help you navigate to the best conclusion.

**Segmentation** – Our E&O Claims Team only handles agents' and brokers' E&O claims. As a result, we're laser focused on providing the best service and claims handling for our E&O insureds. The results show the effectiveness of this dedication with over 70% of our E&O claims being closed without an indemnity payment in 2023.

**Commitment** – Our claims commitment is shown by the high satisfaction rating we have received from our insureds. Our commitment includes using investigators and defense attorneys who are knowledgeable about agents' errors and omissions. This ensures that your agency is properly represented by individuals with a proven track record of success in working with and defending insurance agents.

When your agency needs help, your Claims Team is only a phone call or email away.

## UTICA NATIONAL E&O CLAIMS TEAM



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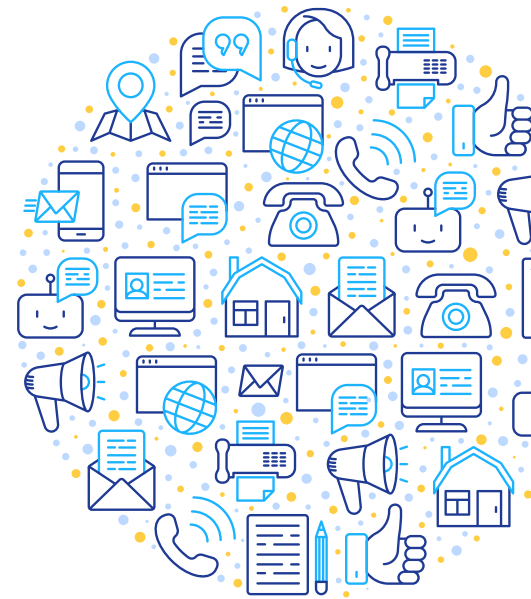
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- **By Fax:** 888-538-2018
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**For more information, visit:** [www.uticanational.com/claims/e-o](http://www.uticanational.com/claims/e-o)