

Benefit Your Agency with Our Agents' Errors & Omissions Risk Management Online Resources

We KNOW
for Insurance Agents

E&O

The member companies of the Utica National Insurance Group work with you to help you protect the assets and reputation you have worked hard to build. That means giving you access to tools and information that can help you minimize the chance of an E&O incident.

We offer these online resources at no additional cost to policyholders:



AGENCY SELF-ASSESSMENT

Confidentially compare your agency's processes against industry best practices and receive solutions on areas for improvement.

[LEARN MORE >>](#)



LOSS CONTROL ARTICLES AND E&O TIPS

Get timely information on relevant topics to help you avoid E&O exposures.



CLAIM EXAMPLES

Benefit from real claims examples as well as insights on what you should and shouldn't do to reduce the likelihood of an E&O claim.



AGENCY TOOLS

- Agency Acquisition checklist
- Carrier downgrade resources
- Checklists
- Disclaimer examples
- Sample generative AI use policies
- Audit templates
- Guidance on how to end a relationship with a client
- Sample policy and procedures manual



ONLINE COURSES AND STREAMING VIDEOS THROUGH ZYWAVE

E&O policyholders get access at no additional cost. Titles include *Workplace Ethics for Employees*, *Communication Skills Training for Employees*, *How to Hire the Best Employees*, *HR Compliance Essentials for Managers*, and many others. View the Zywave:

[COURSE CATALOG >>](#) | [FLYER >>](#)



CYBERSURANCE

For our Cybersurance policyholders, you have access to a wealth of information and tools in our Cyber Risk portal powered by CyberScout.

[LEARN MORE >>](#)

HELPLINES

- E&O Pre-Claims Assistance
- Employment Practices Helpline

Plus, find information on discounts and services available to policyholders. New material is added regularly, so there is always something current to review and benefit from.

Visit Utica National's Online Customer Care Center – www.uticanational.com/customer care – to access this useful risk management information.

**If you have questions, contact your state agents' association
or your Underwriter at 800-598-8422.**