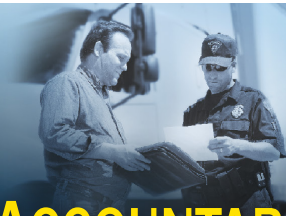




CSA (COMPLIANCE, SAFETY, ACCOUNTABILITY) SURVIVE AND THRIVE UNDER THIS ENFORCEMENT INITIATIVE



COMPLIANCE SUMMARY

WHAT IS CSA?

On November 30, 2010, FMCSA's SafeStat system was replaced by their new CSA (Compliance, Safety, Accountability) initiative. It scores carriers and drivers on seven Behavior Analysis and Safety Improvement Categories (BASICS).

These BASIC scores are meant to identify poor safety performers, who are then subject to intervention by FMCSA. (You can view your scores by logging on to <http://csa.fmcsa.dot.gov> to see if you've exceeded an intervention threshold.)

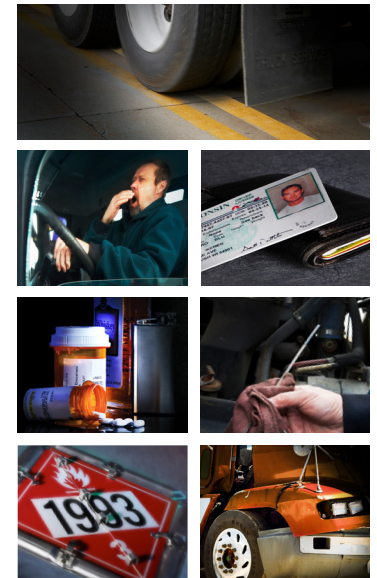
WHO IS SUBJECT TO CSA?

Every private or for-hire fleet that has a U.S. DOT# and operates in interstate commerce — in addition to *all* intrastate carriers transporting placarded hazardous materials — is subject to the CSA program.

WHAT ARE THE BASICS?

Under CSA, data collected during roadside inspections and crash reports is grouped into these Behavior Analysis and Safety Improvement Categories:

BASIC	DEFINITION
Unsafe Driving	Operating a commercial motor vehicle (CMV) in a dangerous or careless manner.
Hours of Service Compliance	Driving a CMV while ill, fatigued or in violation of the Hours of Service rules.
Driver Fitness	Driving a CMV despite being unfit to drive due to a lack of training, experience, and/or medical qualifications.
Controlled Substances & Alcohol	Operating a CMV while in possession of alcohol or illegal drugs, or impaired due to alcohol, illegal drugs, or misuse of prescription or over-the-counter medications.
Vehicle Maintenance	Operating a CMV that has critical safety defects due to improper or inadequate maintenance and/or transporting cargo that is not adequately secured.
Hazardous Materials Compliance	Unsafe marking, handling, or transportation of hazardous materials in an amount requiring a placard.
Crash Indicator	A history or pattern of crash involvement, including frequency and severity.



HOW ARE FLEETS IMPACTED?

Every 30 days, the FMCSA's Safety Measurement System (SMS) generates your score in each of the seven BASICS. If any of those scores exceeds an intervention threshold, your fleet could face FMCSA intervention ranging from a warning letter to an unfit suspension. Plus, your customers, competitors, insurance company, and driver applicants can also see your scores.



Utica National
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To receive CSA: Know the BASICS interactive online training or streaming video training, contact Utica National Insurance at jjkeller@uticanational.com.